

MyCardPlus Rewards FAQ

What Is MyCardPlus Rewards?

MyCardPlus Rewards is an online rewards program with over 200 offers from leading brands such as Village, Hoyts, Coles, Woolworths and JB Hi Fi with offers exclusively for members of the program.

How do I get access to the program?

All rewards are for exclusive member only online access. You will receive an e-mail with a link and preset login details, you simply follow the link and log in to our website to activate your account. When you log in, you will be able to access hundreds of exclusive offers.

How does it work?

Once members are logged in at **MyCardPlus Rewards**, they can access all products by browsing the different categories and choosing which items and services they would like to purchase, this could be anything from gift cards to movie tickets.

How do I receive the discounts?

Discounts will be available through 2 methods:

1. Discounted gift cards – members can pre-purchase gift cards to some of Australia's leading retailers, at a discounted rate. These can then be used like cash or Eftpos the next time you shop (or can be given as a gift). Gift cards can generally be purchased at 5% discount off their face value, e.g. if you buy a \$200 gift card you pay only \$190 for the card but you can still spend \$200 with the card.
2. Online discounts – members will either be directed to a co-branded website, where the discount is automatically applied, or you will be given a voucher code to enter at the time of purchase which will activate the discount. There are over 200 retailers and service providers that can be browsed on the Member Rewards website.

Are there any limits?

There are no restrictions on the redemption of the benefits. Eligible members can access the benefits offered through **MyCardPlus Rewards** as often as they like.

How do I pay for my rewards purchases?

You can pay for your purchases using Visa, Mastercard, American Express or Bank Transfer. If you have a Living Expenses Card you can also use that to purchase your rewards.

If you have any additional questions, please contact:

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